



GREAT HALL PROJECT

NEWSLETTER

January 2021

DEN Completes Second Great Hall Milestone Ahead of Schedule



The Great Hall Project finished 2020 with significant momentum. In late December, the project completed its second significant milestone, the Central Monitoring Facility (CMF), weeks ahead of schedule. The CMF is where Transportation Security Administration (TSA) personnel conduct baggage surveillance and resolve screening issues in conjunction with the U.S. Department of Homeland Security. The CMF was originally scheduled to be complete in Q1 2021.

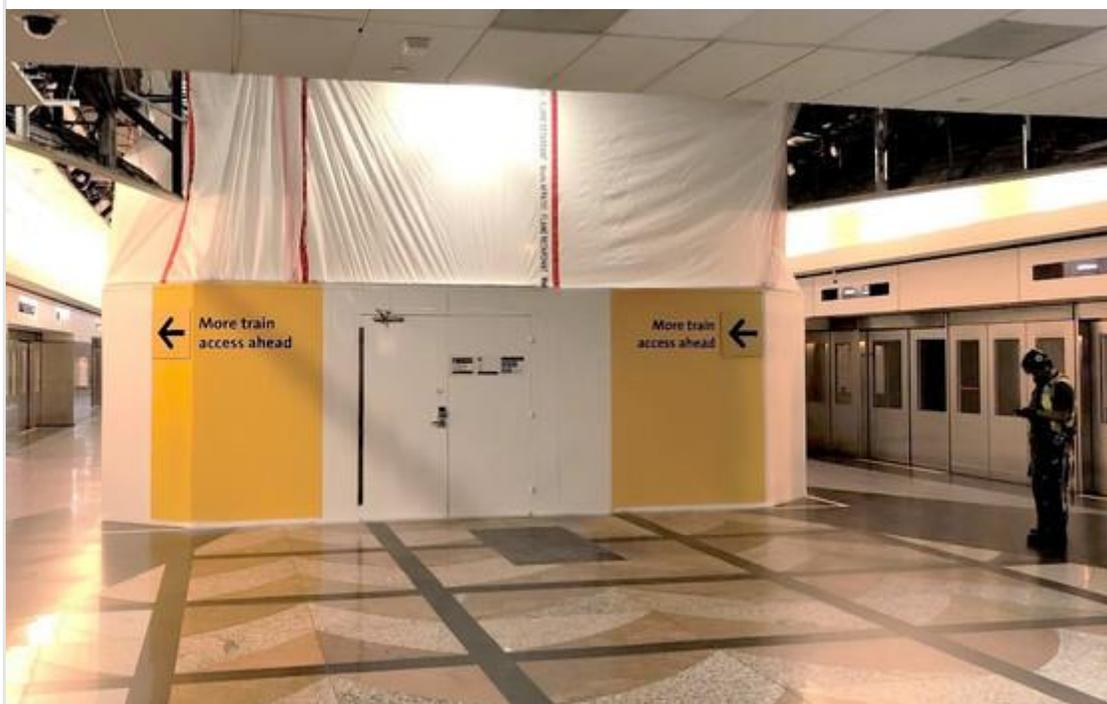
The new CMF includes over 4,100 square feet of interior space, with new offices, control and monitoring rooms, a conference room and a breakroom. This area was constructed as part of Phase 1 of the Great Hall Project. Gilmore Construction, a Minority and Small Business Enterprise constructed the CMF.

Since DEN took over the Great Hall Project in November 2019, the project has delivered construction milestones ahead of schedule. The first was the completion of the steel erection, which finished in July of last year. The CMF is the second, and the next major milestone is the completion of the ticketing pods in Q3 2021. DEN is committed to staying on schedule to minimize the duration of impact on terminal users and staying within the original design and construction budget of \$770 million.

Denver City Council recently passed the amendment for DEN to continue to Phase 2 of the Great Hall Project in the summer of 2021. The Great Hall Project is scheduled to be complete by mid-2024.

To follow the project, visit the [Great Hall Project](#) to review the project dashboard and sign up for monthly updates.

A New Year, New Construction Activities in the Great Hall Project



As Phase 1 construction is completed this year, multiple locations in the passenger arrival and departure areas on both Levels 4 and 5 will be impacted by construction.

Here are the changes passengers can expect in the Terminal:

Train Platform: Level 4 Departures Area

After passing through security, travelers taking the train to the concourses/gates will see new construction walls on the north end of the train platform protecting passengers and employees from overhead construction. These safety barriers will take up significant floor

space. We are asking passengers to move around the walled-off area to the center of the train platform, so they don't block the walkways. This work is expected to be noisy. The airport is monitoring the noise levels to make sure they are never above safe volumes. Project personnel will be in the area to help navigate passengers around the walls to safely wait for the train. This work is expected to last approximately three months.

Train Platform: Level 4 Arrivals Area

Starting in early February, passengers arriving to the terminal on the train from the concourses can expect increased construction activity in the area where they exit the train. One set of escalators will be closed to protect passengers from ceiling work and project personnel will be available to direct passengers to the operating escalators, the elevators and the stairwell. These impacts will be in place through fall 2021.

Meeter and Greeter Area: Level 5

Construction walls in the meeter/greeter space in the center of the terminal were recently shifted to permit crews to work on the flooring and continue work on the south bridge above on Level 6. This work is not expected to impact passenger flow and will not restrict access to baggage claim, ground transportation or parking. Passengers should follow yellow directional signage.

Hensel Phelps Taking Care of Their WORKNOW Members



On Wednesday, December 16, Hensel Phelps and [WORKNOW](#) hosted an event for members currently working on the Great Hall Project at DEN. This *Gear to Go* event provided attendees with a free winter work jacket or a \$150 Army Surplus gift card to purchase a jacket.

Industrial supplies company Grainger provided the jackets to WORKNOW and they partnered with Hensel Phelps to distribute those jackets to employees working on the

Great Hall Project.

WORKNOW provides resources and assistance for people interested in advancing their careers. This assistance includes career navigation, job placement, coaching, financial assistance with training costs and even jackets.

Over 35 people attended including seven new members who signed up that day.

For inquiries about future opportunities or Workforce resources please email greathallopportunities@henselphelps.com.

Shout-out to Darryl Owens with Advanced Professional Security

Last month, we featured Advanced Professional Security (APS) as a minority-owned business working on the Great Hall Project. This month, DEN's Chief Operating Officer, Chris McLaughlin witnessed an APS agent in action performing outstanding work.

On Friday, January 8, Darryl Owens, an APS employee, was positioned in Jeppesen Terminal on Level 6 assisting passengers coming up the escalator. McLaughlin watched as the Great Hall Project contractor proactively engaged travelers. He inquired about needing assistance or directions or even how their day was going. "He was natural, polite and just plain pleasant," stated McLaughlin, "We try to convey to all of our internal DEN employees the importance of being customer service ambassadors and he acted with true "ownership" of DEN." So, thank you Darryl, we appreciate you and your work...it is clearly is not going unnoticed!



Mysterious Great Hall Luggage Disappears



For several months, there was quite a lot of hubbub in the airport when passengers ([and the media](#)) spotted hundreds of bags in the center of the Great Hall. A pile of luggage in the middle of the airport, the jokes practically write themselves. However, as people learned, the baggage was being stored for the baggage handling system project, which is also under construction. Those bags are being used to test the enhancement to the baggage handling system underway.

Our DEN sustainability team reached out to inquire about the fate of these bags. “We don’t want them to end up in a landfill if they can be repurposed and donated,” stated sustainability manager, Amanda Sutton. Denver Police Department (DPD) had the same great idea and also reached out to DEN. They want luggage for K-9 training. But no need to worry, there is plenty to go around, as there were close to 4,200 bags used for testing. DPD has picked up 700 of them and, after keeping some on hand for additional testing later this year, DEN will be donating about 200 bags a month to the Denver Rescue Mission.

“The airport is always looking for ways we can support our community and reduce our waste. We have been partnering with the Denver Rescue Mission to donate discarded luggage and other materials found at DEN for years and this is another great opportunity to continue to build that partnership,” continues Sutton.

That still leaves a lot of luggage for donation. If you are involved with an organization that could put these slightly used bags to good use, please reach out to Shellee.casiello@flydenver.com. Please only inquire if you can use 100 bags or more, as small requests cannot be accommodated.
