



FOR IMMEDIATE RELEASE

Increase in Travelers Expected at Denver International Airport for Spring Break

DENVER – March 18, 2021 – Spring break is here and Denver International Airport (DEN) is prepared for more travelers than we've seen in the past year. Passengers are encouraged to arrive early to ensure they have plenty of time to check baggage, travel through security and arrive at their gate on time.

The airport is projecting travel numbers will be up in the coming weeks. The busiest travel days at DEN during the spring break period will be March 18, 19, 21, 26 and 28 – when around 50,000 passengers will travel through TSA checkpoints per day. Overall, passenger traffic in March is anticipated to be down about 30% over the same time in 2019 (pre-pandemic).

Here are a variety of travel tips for passengers traveling through DEN over spring break:

COVID-19 Safety:

Your safety at DEN is our top priority. All passengers over the age of two are federally required to wear a face mask at all time while on airport property. Passengers who need a mask can purchase one at concessions throughout the airport or at one of two vending machines located in the terminal. Hand sanitizer stations are located throughout the airport and signage and other indicators are in place to encourage social distancing. Plexiglass barriers have also been placed at check-in counters, TSA document screening, airline podiums and some shops and restaurants. Learn more about COVID-19 safety efforts [here](#)

VeriFLY

Health-conscious travelers looking for more reliability and confidence in their journey through the airport should consider using VeriFLY. By downloading the free VeriFLY app, passengers can make a reservation to access a dedicated TSA screening lane and a limited-capacity train car. To learn more about the program and how to sign up, [click here](#).

A-Bridge Security

The A-Bridge is an alternate way for passengers to get to their gate, instead of taking the train from the terminal. Passengers flying out of or into an A gate should walk across the [A-Bridge](#) on Level 6, which eliminates the need to get on the train completely. Passengers flying out of or into a B or C gate can also access the A-Bridge, which will shorten their travel time on the train – just get off the train at the A gates and take the elevator or escalator to the A-Bridge.

Eats Delivered

Eats Delivered, powered by AtYourGate, delivers fresh and delicious food or travel supplies to passenger at their gate or other locations throughout the airport. The service is available from 9 a.m. to 6 p.m. daily and orders are delivered in approximately 30 minutes or less. Users can choose from participating shops and restaurants for meals or travel conveniences. Learn more about Eats Delivered by [clicking here](#).

Parking

Parking at DEN has changed due to COVID-19. DEN's shuttle parking lots, including Pikes Peak and Mt. Elbert, East Terminal Short Term parking and valet parking in both garages are currently closed. The East and West Garages are open, as is West Terminal Short Term parking and the lot at 61st and Peña.

Economy parking is also available, though only one lot will be open at a time. Passengers planning to park in the economy lot should check FlyDenver.com before heading to the airport and also follow overhead signs on Peña Boulevard to the open economy lot (either East or West), which could vary throughout these busy weeks.

Parking shuttles are running from the West and East Economy lots to the DEN Transit Center as usual, every 10 minutes. Shuttle capacity is limited to approximately eight passengers at a time and all passengers are required to wear face masks.

Learn more about parking changes or view a list of alternative shuttle lots [here](#). Remember to check FlyDenver.com and signage on Peña Boulevard for the latest parking information.

Peña Boulevard Road Construction

Expect construction on Peña Boulevard near the terminal, which could cause some slight delays accessing the airport. Drivers headed to the terminal on inbound Peña Boulevard should stay in the dedicated east-side or west-side lanes before entering the construction zone at Jackson Gap. Drivers should use the left lane if they are picking up or dropping off passengers at Terminal West or parking in Economy Parking. Drivers should use the right lane if they are picking up or dropping off passengers at Terminal East. All airlines and security checkpoints are accessible from both Terminal West and Terminal East.

Terminal Construction

Navigate terminal construction by following all signage on Peña Boulevard to get to the correct airline check-in area of the terminal (East or West side). Once inside the airport, follow signs to your destination or access our interactive map online by scanning QR codes posted at check-in and throughout the terminal to help navigate around construction.

Live Agent Assistance

Passengers can now get help with their airport questions through DEN's Live Agent program powered by Clarivista. DEN's new Live Agent program allows passengers to have face-to-face video interaction with customer service agent to answer general airport questions. You can connect via a kiosk at airport information booths on every concourse or from your mobile device by scanning one of the many QR codes located throughout the airport or from the homepage of www.flydenver.com. You can also connect with our customer service team via phone, text, chat or email.

Before You Leave for the Airport

- Please plan accordingly and allow for extra time at the airport. A good rule of thumb is to be inside the airport two hours prior to your flight departure time. This should allow for plenty of time to navigate flight check-in, security lines and travel to your gate.
- Before you leave the house, check with your airline to confirm that your flight is on time and check-in online if possible.
- Check parking availability at www.flydenver.com.

Picking up Passengers

- Check with your friend or family member's airline, or visit www.flydenver.com, to confirm that the flight is on time before leaving for the airport.
- The return to terminal loop has moved to Jackson Gap so it's best to wait for your friends and family at Final Approach, the airport's cell-phone waiting lot, until they are ready to be picked. Final approach is located approximately three miles west of Jeppesen Terminal. It can be easily accessed via eastbound Peña Boulevard to 75th Avenue and northbound Gun Club Road; westbound Peña Boulevard to Wenatchee Street; or from East 78th Avenue. Signs are posted along all access routes.

Denver International Airport is the third-busiest airport in the United States and one of the top ten busiest airports in the world. DEN is the primary economic engine for the state of Colorado, generating more than \$33 billion for the region annually. For more information visit www.FlyDenver.com, check us out on [YouTube](#) and [Instagram](#), like us on [Facebook](#) and follow us on [Twitter](#).

ClairVista pioneered the methods and systems for using video and interactive technologies for real-time services, where each customer is instantly connected to the most qualified advisor. Its Live Expert is an advanced video chat system for on-demand virtual services across all digital channels – web, mobile, kiosks.

The Live Expert Anywhere module requires no software download and works with all browsers and all devices. Live Expert is used for high engagement services in B2C, B2B, healthcare, and government, including Whirlpool, Intuit, Staples Canada, Arizona Department of Transportation, and Denver International Airport.
