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DEN Completes First Major Milestone on the Great Hall Project

First Contractual Milestone Completed Ahead of Schedule

DENVER – July 23, 2020 – Denver International Airport (DEN) has completed its first major milestone on the Great Hall Project since the airport took over the management of the project and hired a new contractor in late 2019. DEN and its contractor, Hensel Phelps (HP), completed the installation of the steel for the new airline ticketing pods on Level 6 a couple weeks ahead of schedule.

The steel creates the framework for four new airline ticketing pods, two on the east side and two on the west. These pods will house the new self-bag drops for passengers to check their bags. On the east side, Southwest Airlines will be utilizing the ticketing pods and on the west side, United Airlines.



“When DEN entered into the contract with Hensel Phelps to complete the first phase of the Great Hall Project, we developed several key milestones to track progress and ensure we are staying on schedule,” said DEN Chief Executive Officer Kim Day. “This is our first contractual milestone and we pleased to celebrate its completion ahead of the August 1, 2020 deadline. Now, we are setting our sights on the next milestone, which is the substantial completion of the four ticketing pods by late 2021.”

The ticketing pods are part of the first phase of the Great Hall Project, which also includes constructing new restrooms and adding capacity in the terminal by widening the Level 6 decks that extend out above Level 5, providing additional floor space. Phase I is scheduled to be complete by the end of 2021. However, access to supplies and building materials remain a challenge due to COVID-19 and could alter the schedule.

The design and scope of additional phases are still being evaluated with input from our stakeholders. DEN continues to work through design decisions, including evaluating changes in passenger behaviors and operational requirements based on impacts from COVID-19.

To track the progress of the project, visit our [dashboard](#). You can also sign-up for the monthly Great Hall newsletter, visit https://www.flydenver.com/great_hall.

Denver International Airport is the fifth-busiest airport in the United States. With more than 69 million passengers traveling through the airport each year, DEN is one of the busiest airline hubs in the world's largest aviation market. DEN is the primary economic engine for the state of Colorado, generating more than \$33 billion for the region annually. For more information visit www.FlyDenver.com, check us out on [YouTube](#) and [Instagram](#), like us on [Facebook](#) and follow us on [Twitter](#).

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