



Heath Montgomery
Media Relations
Ph: (303) 342-2295
Recorded media line: (303) 342-2280
Pager: (303) 342-2288
heath.montgomery@flydenver.com



U.S. Customs and
Border Protection

JoAnn Winks
Assistant Port Director – Trade
Public Affairs Liaison
Ph: (303) 375-4515
JoAnn.E.Winks@CBP.DHS.GOV

FOR IMMEDIATE RELEASE

Mobile Passport Control App Expands to Denver International Airport

Denver Among the First Large Airports to Roll Out the New Technology, Streamlining the Entry Process for Eligible International Travelers

DENVER – May 26, 2016 – International passengers entering the United States through Denver International Airport (DEN) now have access to Mobile Passport Control (MPC). MPC is the first authorized app to expedite a traveler's arrival in the United States.

The “Mobile Passport” app allows U.S. citizens and Canadian visitors to submit their passport information and customs declaration form via a smartphone or tablet prior to inspection by U.S. Customs and Border Protection (CBP). Android and iPhone users can download the Mobile Passport app for free from the [Google Play Store](#) and [Apple App Store](#). This first-of-its-kind app was developed in partnership with CBP, by Airports Council International- North America (ACI-NA) and their technical partners.

The app does not require pre-approval, is free to use and does not collect any new information about travelers. As a result, passengers will experience shorter wait times, less congestion in the customs area and faster processing. DEN is among the first large airports to implement the new technology, and has invested about \$30,000 to install eight specialized scanning units within the international arrivals area. The units read mobile quick response (QR) codes generated by the app, which provides customs officers with each traveler's relevant passport and declaration information.

“Approximately 50-70 percent of the international travelers who arrive at DEN through our Customs Hall are eligible to use Mobile Passport Control, so providing access to this service will help streamline the customs experience for a large number of travelers each year,” said Ken Greene, DEN's chief operating officer. “We are excited about this collaboration with U.S. Customs and Border Protection, who will offer many of these passengers faster processing times as they make their way into the United States via the Mile High City.”

“U.S. Customs and Border Protection remains committed to keeping the international arrivals process as secure and traveler-friendly as possible by offering new and innovative technology systems,” said Brian J.



Humphrey, CBP Director of Field Operations in San Francisco. “The Mobile Passport Control app adds another option proven to reduce wait times for the ever-growing number of international visitors without compromising our important border protection mission.”

Travelers who use the app will be prompted to create a profile with their passport information. The profile includes the traveler’s name, gender, date of birth, and country of citizenship. Upon landing in the United States, travelers will complete the “New Trip” section by selecting their arrival airport and airline, taking a photo of themselves and answering a series of custom declaration questions.

There are five easy steps to Mobile Passport Control:

- 1) Download the Mobile Passport Control App from the Apple App Store or Google Play Store
- 2) Create a profile with your passport information
- 3) Complete the “New Trip” section upon arrival in the United States
- 4) Submit your customs declaration form through the app to receive an electronic receipt with an encrypted QR code. The receipt will expire four hours after being issued, so passengers should only submit once they have landed in Denver
- 5) Bring your passport and smartphone or tablet with your digital bar-coded receipt to a CBP officer for scanning at one of eight stations in the customs area

To encourage travelers to adopt the new app, DEN is providing new signage at airline ticket counters and the international gate areas explaining the benefits and process for Mobile Passport Control. The airport also recently upgraded the public Wi-Fi infrastructure in the customs hall, allowing passengers access to fast, free Wi-Fi to assist in the mobile passport process.

Mobile Passport Control also adds to the growing number of ways that passengers can access DEN’s customs process:

Automated Passport Control	Mobile Passport Control	Global Entry
Installed in October 2014, DEN offers 16 Automated Passport Control (APC) kiosks to expedite the entry process for international travelers. Instead of filling out a paper customs form, eligible passengers can proceed directly to one of the self-service kiosks. http://www.cbp.gov/travel/us-citizens/automated-passport-control-apc	Mobile Passport Control allows passengers to skip the Automated Passport Control kiosks by filling out their customs declaration on their mobile device. Passengers who use this service may bypass the APC kiosks and proceed directly to a CBP officer for final entry. This service is available to all U.S. citizens and Canadian visitors. http://www.cbp.gov/travel/us-citizens/mobile-passport-control	Global Entry is a paid CBP program that allows expedited clearance for pre-approved, low-risk travelers upon arrival in the United States. Members use kiosks to present their passport and fingerprints for expedited entry. All applicants undergo a rigorous background check and in-person interview before enrollment. http://www.cbp.gov/travel/trusted-traveler-programs/global-entry

54 million passengers traveling through the airport each year, DEN is one of the busiest airline hubs in the world's largest aviation market. DEN is the primary economic engine for the state of Colorado, generating more than \$26 billion for the region annually. For more information visit www.FlyDenver.com, check us out on [YouTube](#), [Pinterest](#), and [Instagram](#), like us on [Facebook](#) and follow us on [Twitter](#).

Release 16-038

###