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Denver International Airport Launches Real-Time Shuttle Info in Parking Lots

DENVER — Nov. 24, 2014 — Just in time for the busy holiday travel week, Denver International Airport is making the parking experience even more convenient by providing passengers with real-time information about exactly when the next parking lot shuttle bus will arrive.

LED display screens have been added to each of the 18 shelters located in the Pikes Peak shuttle lot ($8 per day). The displays show, in real time, when the next shuttle bus will arrive. Shelters in the Mt. Elbert shuttle lot ($8 per day) as well as the east and west economy lots ($13 per day) contain signs with instructions on how to get the same information via phone, text or QR codes using a smartphone. Additional LED signs are expected to be installed next spring. The service is being installed by ABM, the airport’s shuttle provider.

The new system uses GPS technology to track the exact location of each shuttle bus, and predict the arrival times at each stop in the parking lots and at the Jeppesen Terminal. DIA’s shuttle buses transport about 7.5 million passengers annually, and travel an estimated 2.4 million miles each year.

“Denver International Airport has been working to improve the overall parking experience, and providing customers real-time bus information is just the latest in a series of enhancements to our parking system,” said John Ackerman, DIA’s chief commercial officer. “From installing new LED lights that are making the parking garages brighter and safer while saving energy, to adding additional spaces and the ability to reserve garage parking ahead of time, the airport continues to increase the value for our parking customers.”

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Photo caption (image attached): One of 18 new LED signs in the Pikes Peak shuttle lot at Denver International Airport shows passengers when the next bus will arrive.

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